

**Exhibit A to Standard Offer Provider Contract  
T&D Specific Provisions Of  
Maine Public Service Company (MPS)**

**March 1st Transition Processing Provisions:**

1. Transitioning of Standard Offer Providers on March 1st will result in the pro-ration of charges for electricity supply except for accounts read on the last day of February. This pro-ration will divide the customer's total usage based upon the number of days the customer was served by Provider 1 and the number of days the customer was served by Provider 2.
2. Net adjustments for Cancel/Rebills of billing periods for prior Standard Offer Providers will effect current Standard Offer Providers.

**Standard Rate Structures for Consolidated Utility Billing:**

MPS's existing Standard Rate Structures include Flat, Blocked, Time-of-Use, Seasonal, and fixed monthly charges. Billing determinants available include KWH, KW, and KVAR. Standard specifications for field sizes and decimal places for rates and rate descriptions shall be the same as for MPS's charges.

**Standard Offer Rate Classes:**

Standard Offer Rate Classes for MPS's customers are as follows:

Residential/Small Non-Residential: Includes all customers defined as residential by MPS's Terms and Conditions, and non-residential customers that take service under a core customer class that does not include a demand charge.

Medium Non-Residential: Includes all non-residential customers that take service under a core customer class that includes a demand charge and in which a customer's maximum demand does not exceed 499 kW.

Large Non-Residential: Includes all non-residential customers that are not small non-residential or medium non-residential customers.

At any point in time, a customer's Standard Offer Rate Class will be determined according to MPS's rate class in which the customer is taking service.

### **Monthly Meter Reading and Billing Note:**

MPS has up to 19 meter reading and billing cycles each month. At the present time, any account that requires a KW demand meter and/or a KVAR hour meter is in a cycle that is read on the last work day of the month. This eliminates the need to prorate such customers for rate changes as long as the effective date corresponds to this timing.

### **Net Energy Billing:**

Net Energy Billing is available to certain customers in accordance with the applicable Regulation and will be a manual process for actual billing purposes. For these customers, the usage amount transmitted to the Provider will be the customer's gross usage. Any excess generation provided by Net Energy Billing customers will be recorded and reported as a credit through a revenue adjustment transaction. The net will then be reflected in the customer's account. These steps should then provide the necessary information for the Load Settlement process.

### **Large Power Billing:**

Due to special contract provisions or rate structures, MPS has several (less than 25) customer accounts that are not billed using MPS's main billing system. For purposes of this contract, and Chapter 322 provisions, all of these customer accounts are considered Nonstandard Rate Structures. The billing programs for these customers will be initialized with logic for the applicable Standard Offer Rate structure. The enrollment of a Large Power Billing customer on the Provider's rate shall be treated as a Nonstandard Rate Structure change if the Provider's rate components are different than the applicable Standard Offer Rate components, because individual programming is required.

One type of special contract for a customer with multiple geographic locations totalizes the usage from the separately metered locations under one billing account. The "totalized account" is considered one customer available for enrollment by one provider. The totalized account usage data will be used for Settlement. Enrollments received on any of the individual locations that are included in the totalized account will be rejected.

### **Off-Cycle Terminations:**

A Competitive Electricity Provider or customer may request an off-cycle termination of an enrolled customer as of a desired date, specifying either pro-rating usage or using an actual meter reading. In either case, the customer will be transferred to the Standard Offer as of the effective date of the termination. If an actual meter reading is required, MPS will schedule it as soon as is practical, usually within four business days. When an actual meter reading for an off-cycle drop is requested for a customer with KW demand, the KW demand billing determinants will be measured separately for each partial period of the normal billing cycle.

**Cost of Uncollectibles:**

MPS will pay the Provider for all energy sold to Standard Offer customers based upon the Provider's bid price(s) and the Provider's percentage of total load for the Standard Offer rate class(s), less an allowance for uncollectible accounts, as specified in this Agreement. The allowances for uncollectible accounts will be:

Residential / Small Non-Residential Class:	.77%
Medium Non-Residential Class:	.91%
Large Non-Residential Class:	.30%

Actual meter readings or estimated readings will be the basis for monthly payments to the Provider.

**Standard Offer Provider (SOP) Billing Information Transaction Process:**

MPS will provide to the SOP's customer usage data for the entire SOP group by rate class distinction for each billing day via EDI in accordance with the applicable Precepts. The processing schedule for transmitting data through EDI will be posted on MPS's Supplier Website page ([www.mainepublicservice.com](http://www.mainepublicservice.com)).

**Standard Bill Format for Consolidated Utility Billing:**

The Standard Bill Format for Consolidated Utility Billing will be in compliance with the applicable Precepts.

**Payment Transfer Method:**

MPS will transfer payments to the Provider in accordance with the applicable Precept. Payments will be transferred via ACH to the bank account designated by the Provider in Exhibit B.

**Information Disclosure Label Mailing:**

Information disclosure labels will be sent by MPS to all Standard Offer customers in the Residential/Small Non-Residential class four times per year and Medium Non-Residential and Large Non-Residential rate classes once a year, as required by the applicable Precepts. A fee will be charged to the Provider for this service in accordance with MPS's Terms and Conditions (attached).

## **Load Obligation & Settlement Calculations:**

MPS shall determine the Supplier's hourly loads and report such to the Independent System Administrator (ISA) in accordance with the ISA's Market Rules and Procedures and the MPUC Chapter 321 Rule, "Load Obligation and Settlement Calculations for Competitive Providers of Electricity". MPS is the "Assigned Meter Reader" with ISA for the Provider's load asset account. Customer load assignment per provider will be in accordance with ISA Rules.

1. Per MPUC Chapter 321, section 4(A) (2), MPS will develop Load Profiles for three customer groups: Residential, Small Non-Residential, and Medium Non-Residential. The Small Non-Residential group consists of customers with maximum monthly billing demands less than 50 kW. The Medium Non-Residential group consists of customers with monthly maximum billing demands between 50 kW and 500 kW. MPS has also developed a "Deemed" load profile for unmetered customers like lighting customers per section 4(A)(3) of the MPUC's Chapter 321.
2. MPS will use telemetered interval data adjusted for line losses for all interval metered customers with maximum monthly loads of 500 KW or greater. (Interval meters installed for survey purposes are considered temporary and are not available for use in individual billing or settlement calculations). All MPS customers whose maximum monthly demand equals or exceeds 500 KW will be telemetered.
3. Each customer profile will normally contain 8760 hourly load data values corresponding to every hour of every day of the year. Profiles will represent an average per-customer load at the point of retail delivery before losses. These profiles may be further summarized into typical monthly weekday and weekend day load shapes per agreement.
4. Daily Settlement Reports: By 1 p.m. (or the time specified by the ISA) of the second business day following the trading period, MPS will report the hourly load responsibility of the Provider to the ISA in conformance with the ISA requirements, and to the Provider in the same format via electronic mail, if requested.
5. Monthly Settlement Reports: Consistent with the timing requirements, the daily or monthly load responsibility for each Provider will be re-estimated using the most recent monthly KWH billing information. The methodology for calculating the Provider load responsibility will be identical to the daily method except the daily estimated energy use of profiled customers will reflect the billing KWH for that month. The monthly energy

differences will be reported to the ISA in accordance with their requirements. The monthly settlement data will be made available to the Provider in the same format no later than 2 days after being reported to the ISA.

**MPS Services and Fees for Providers:**

Services provided to Providers by MPS, and applicable fees, are listed in Section 38 of MPS's Terms and Conditions (attached).

T&D Utility Business Contact: Brent M. Boyles  
Title: Senior Vice President of Operations  
Phone: (207) 760-2440  
Toll Free In State: 1-800-287-6937  
FAX: (207) 764-6586  
E-mail address: cesadmin@mainepublicservice.com

T&D Utility Technical Contact: Christopher A. Libby  
Title: Webmaster  
Phone: (207) 760-2508  
Toll Free In State: 1-800-287-6937  
FAX: (207) 764-1775  
E-mail address: cestech@mainepublicservice.com